

Program Synopsis for Risk Management

Topics in Risk Management

Sponsored by: Oakstone Medical Publishing



Time-saving audio helps you keep pace with today's guidelines on medical and legal aspects of risk management and patient safety

This literature review program lets you listen and learn on four hours of audio. You'll hear expert commentary from renowned specialists as they lead you through key journal articles, studies and research providing current essentials to make the best and most informed treatment decisions possible.

Here's a sampling of the essential topics and in-depth commentary you'll hear covered in Topics in Risk Management.

1. Obtaining Informed Consent. The essential points of obtaining informed consent are covered including: elements of informed consent, patient involvement, emergency procedures, what to look for in consent forms, generic versus specific forms, where to draw the line in discussing possible complications, who should obtain consent, and much more.

2. Making Medical Disclosures. This discussion covers a variety of topics including informing the patient and the family of a medical error as well as using correct terminology, guidelines for disclosure, pitfalls of disclosures, apology laws, timing of medical disclosures, and the importance of documentation.

3. Medical and Legal Issues. This in-depth discussion provides key steps needed, including improving patient-physician communication, what constitutes a medical claim, investigations of catastrophic claims, the economics of medical malpractice, essential points to help prevent a malpractice claim, correcting the medical record, dealing with jury empathy, involving the patient and family in the decision-making process, and the key step in preventing a medical malpractice claim.

4. Ensuring Patient Safety. Practitioners today are faced with health care systems that are lacking in areas of patient safety. Topics covered include basic behaviors needed to improve patient safety, the first step to improve patient safety, the culture of patient safety, an institution-based comprehensive safety program, how to investigate an adverse event, the outcome of system failures, focusing on error-producing conditions, malpractice litigation associated with patient dissatisfaction, and much more.

Topics in Risk Management includes audio CDs and pocket-sized sets of QuickFlash Review card sets keyed to the topics under discussion. The cards feature take-home pearls and can be used as a quick preview or review of the audio. CME credit is provided by Oakstone Medical Publishing.

Accreditation Statement:

Statement of Need: This activity was developed in 2005 in response to the physicians' need to keep abreast of medical risk management and patient safety. Dr. Donald Deye, Medical Director, Oakstone Medical Publishing, and other experts surveyed the opinions of colleagues through one-to-one conversations with physicians and agreed on the following: (1) Physicians must develop and maintain skills for informed consent and medical disclosures; (2) The medical journals are a fertile source of new information which, however, is too diverse and voluminous to be effectively used by most busy clinicians; (3) Physicians need a time-saving way to more effectively use the peer-reviewed reports that appear in the medical journals; (4) The use of a literature service is a practical source of educational medicine.

Intended Audience: Physicians and others interested in risk management and patient safety.

Learning Objectives: At the conclusion of this activity, participants should be able to:

- Discuss with the patient the material risks of a a specific procedure or treatment that is being recommended.
- Document key steps needed for the physician to inform the patient.
- Examine informed consent forms to determine a specific mention of risk.
- Summarize the components of informed consent.
- Discuss the role of communication in the health care team to ensure medical disclosure.
- Describe key system factors needed within the health care system for medical disclosure.

Accreditation Statement: Oakstone Medical Publishing is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Policy on Faculty and Provider Disclosure: It is the policy of Oakstone Medical Publishing that the faculty and provider disclose real or apparent conflict of interest relating to the topics of this educational activity, and also disclose discussions of unlabeled/unapproved uses of drugs or devices during their presentation(s). Detailed disclosure will be made in the course handout materials.

Credit Designation Statement: Oakstone Medical Publishing designates this educational activity for *AMA PRA Category 1 Credits™*. Each physician should claim only those credits that he/she actually spent in the activity.

Statement of Responsibility: The opinions and recommendations expressed by faculty and other experts whose input is included in this program are their own. This enduring material is produced for education purposes only. Use of Oakstone Medical Publishing name implies review of education format design and approach. Please review the complete prescribing information of specific drugs or combination of drugs, including indications, contraindications, warnings and adverse effects before administering pharmacologic therapy to patients.

Release Date: October 2005

Expiration Date: September 2008

Sample Content:

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These are just a small sample of our Risk Management topics. For more information please contact our staff at www.thehuntdoctor.com